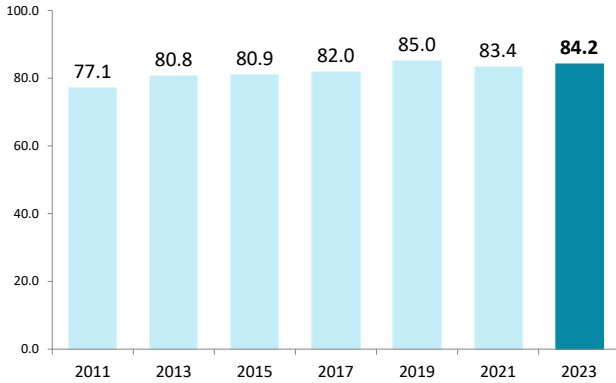


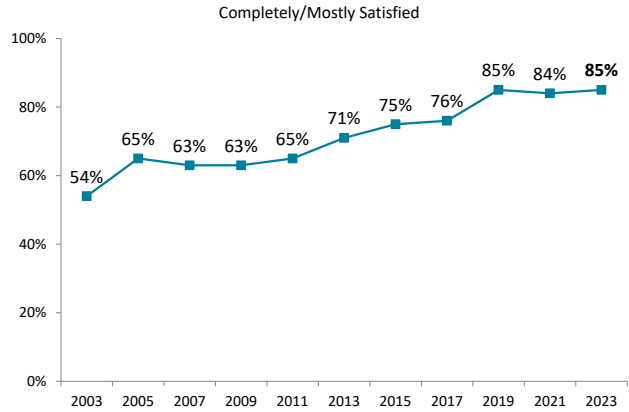
WCB of PEI HIGHLIGHTS REPORT

2023 Employers Survey

Service Satisfaction Index

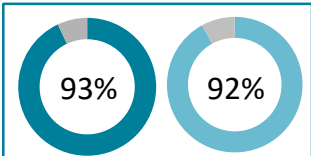


Overall Satisfaction with the WCB

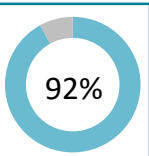


% Agree (4,5 on a 5-point scale)

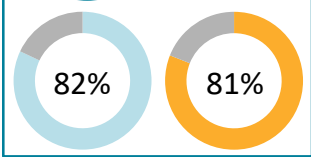
WCB provides a benefit to employers



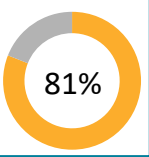
WCB does a good job of keeping me informed



WCB clearly explains assessment system



WCB assesses employers fairly based on their claims cost experience



71% have used the WCB's online services

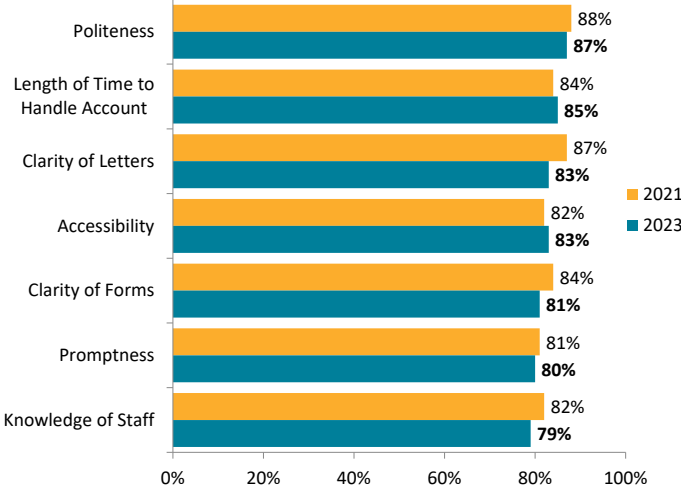
Of those who have not used online services, 58% say they "have no need"

88% are satisfied with the WCB's online services (among those who have used)

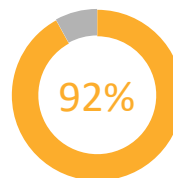


% Satisfied with Service Received From WCB

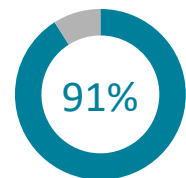
Rating 4, 5 on a 5-Point Scale



WCB is Fair to Employers



2021



2023

% Completely/Mostly Agree

82% BELIEVE THE WCB IS EFFECTIVE AT DELIVERING SERVICE