

Board Meeting Summary, April 2023

Highlights of the monthly Board of Directors' meeting of the Workers Compensation Board of Prince Edward Island

BOARD OF DIRECTORS

Chair Jim MacPhee

Employer Representatives Alan MacKinnon Gail Ellis Krishna Burugadda

Worker Representatives

Valerie Robinson, Vice Chair Nancy MacFadyen Blair Weeks

At the April 6th, 2023 meeting, the Workers Compensation Board of Directors:

- Received a report from the Chief Executive Officer on operational items including:
 - WCB Service Awards April 5th
 - OHS Conference April 20th
 - Steps for Life April 22nd
 - Day of Mourning April 28th
 - o Upcoming Governance Summit (virtual) June 6th & 7th
- Received a report on "Treatment of Clients". This policy is monitored bi-annually and provides direction to the Chief Executive Officer with respect to services and expectations for clients including such areas as collection, storage and access to information, the need for privacy in dealing with clients, the provision of communication materials at an appropriate reading level of the general population, the requirement that all staff act with integrity and professionalism and the need to provide a complaint process for clients who believe they have not been provided a reasonable interpretation of the policy. Analysis indicates WCB compliance with this policy. (Executive POL- 103).
- Received a monitoring report on "Staff Treatment". This policy is monitored annually and provides an update on the status of development of Human Resource policies and procedures. Analysis indicates WCB compliance with this policy. (Executive POL-102).
- Approved policies:
 - POL-60, Recurrence was given final approval of substantive changes under a new title "Reopening a Claim for Recurrence of Symptoms".

Please note amended policy & act are available on the Workers Compensation Board's website under "WCB Information: Legislation & Policy".

- Approved, in principle, the following policies to go to the Workers Compensation Board's website for stakeholder consultation:
 - o POL-120, Medications
 - o POL-45, Audit of Employer Accounts

Please note amended policies are available on the Workers Compensation Board's website under "WCB Information: Legislation & Policy".

• Established the next Board of Directors' regular meeting date for May 18th, 2023.